

(What to Expect After Being Prescribed)

Sucraid[®]

(sacrosidase) Oral Solution

The SucraidASSIST[™] and pharmacy teams will take the following steps to support the patient:

- 1) Contact the patient to provide information about SucraidASSIST[™] support services and how to register.
- 2) Review insurance benefits for coverage of medication.
- 3) Where possible, offer financial assistance to help cover the cost of medication.
- 4) Keep the physician informed of any insurance requirements.
- 5) Call to schedule delivery of Sucraid[®] to patient's home or healthcare provider's office.
- 6) Contact patient after the shipment of Sucraid[®] to provide support and answer questions.

IMPORTANT

It is extremely important to respond to phone calls from the SucraidASSIST[™] and pharmacy teams. The patient or physician must speak with the pharmacy to confirm a delivery time before Sucraid[®] will be shipped.

The SucraidASSIST[™] program will provide:

Insurance Assessment – Most insurance plans cover Sucraid[®]. The SucraidASSIST[™] team will verify insurance benefits, assist with prior authorization and research coverage options if Sucraid[®] is not covered.

Medicaid/Medicare Appeal Support – Some Medicaid and Medicare plans may not cover Sucraid[®]. The SucraidASSIST[™] team will work with the physician's office to coordinate an appeal. Patients may be eligible for free product during the appeal process.

Financial Assistance – SucraidASSIST[™] offers copay, deductible, and premium assistance to eligible patients.

Nurse Case Managers – Registered Nurses (RN) and Licensed Practical Nurses (LPN) with 12 to 30+ years of experience, and are available to provide education and support.

Peer Support – Access to an empathetic peer coach who understands how to successfully use Sucraid[®] on a daily basis.

Nutrition Counseling – Connect with an experienced Registered Dietitian who can assist patients and healthcare providers in making any necessary diet changes. Since Sucraid[®] does not break down sugars in most starchy foods (like rice, potatoes, corn, pasta, and bread), diet changes may be necessary to get full symptom improvement.

Sucraid[®] requires refrigeration and must be kept cold at all times. For this reason, Sucraid[®] is not available at a traditional retail pharmacy but at a specialty pharmacy.

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